Sustainability policy 2022

Purpose and scope

As per our Environmental and Carbon reduction policy, at DIAL we believe in the value of sustainable actions.

We are fully committed to reducing our carbon footprint and limiting our environmental impact on the planet.

We plan to achieve this by; -

Reduction in our use of Natural resources and fossil fuels year on year achieved by; -

To date we have changed from a standard electricity supplier to a green energy supplier.

We have completed the transition to energy efficient electric heating at our offices from inefficient gas powered.

We have purchased 2 number electric vehicles as a move towards decarbonising transport and are looking to invest in more once commercial vehicles are available with the required range, we hope to achieve a full EV fleet by the start 2025 and will review this year on year.

All electrical equipment is on energy saving shut down modules and have a small inverter UPS system which is energy efficient.

We are monitoring the electrical running costs of the business and are continually looking at investing in other energy saving devices.

We have removed all existing lighting and installed LED light fittings.

We are completing as much as we can electronically and have seen a reduction of 70% in our paper consumption.

We are asking our clients if they are happy to receive electronic copies of items such as O&M Manuals, Test certifications, Safety Files and the like and in doing so are further reducing our, and our clients carbon footprint.

We ensure all waste is safely disposed of with a high importance regarding WEE. We are also minimising waste as much as possible while at the same time maximising recycling, as such over the last 2 years we have seen an 80% reduction in waste going to landfill.

What we plan to complete in the future; -

Onsite power generation & battery storage at our offices planned by the start 2023 and will review this year on year.

Continue to encourage greener ways of working finding ways throughout our business where we can reduce our impact on the environment, natural resources and fossil fuels.

We pledge to increase Social value through everyday operations, leaving a legacy for the communities in which we work to support a brighter future for all.

This policy sets out how we manage our approach to be a sustainable, environmentally responsible and energy efficient business. It applies to all employees and Directors.

Policy objectives

The objectives of this policy are to:

Have an aligned supply chain and ensure our sustainable approach is applied to the suppliers that we purchase from.

Deliver sustainable growth while satisfying our moral, legal and contractual obligations.

Reduce our energy consumption and costs and enhance our environmental performance

Make a positive contribution to the local communities that we work in.

Protect the environment by preventing adverse environmental impacts

Clients:

We ensure we have the right systems and processes in place to nurture relationships with clients and provide the reassurance that we will deliver sustainable methods throughout our service

Customer satisfaction is the key measure of our success in this area and all operations are performed with client satisfaction in mind.

Employees.

We ensure we have the right apprentices as well as engineers in place to fulfil all the future needs of our businesses. We ensure we can provide the management and training to help our employees achieve their full potential.

We ensure that the well-being of our employees, our clients, and the public, is safeguarded while at work. Our Health and Safety systems and supporting programmes identify risk and have mitigation measures in place to drive safe working behaviours.

Social Value & Responsible Business: DIAL as a business are proud to sponsor 6 local cricket teams of varying ages as well as two girls football teams. We also like to support local charities, sports clubs, societies, youth groups, community centres through monetary donations or / as well as donating time and materials to projects that benefit the community. We also like to feel we are supporting the surrounding community by employing local people.

Environmental and Energy management: We must make sure that our employees understand our environmental impacts and are provided with the information and resources to reduce them. Sustainability awareness must also include looking at opportunities to enhance our environmental and energy performance. We will implement and document environmental, energy and carbon management systems to reduce and mitigate our impacts wherever possible in the journey to a net zero carbon future. Fuel consumption will be kept to a minimum through improved vehicle selection procedures including electric vehicles.

Supply chain: We will strive to provide sustainable value on every contract and encourage our suppliers to support us in achieving our goals by also buying into this sustainability policy.

We will act in a responsible manner when it comes to selecting suppliers and use our influence to enhance the environmental performance.

Responsibilities

DIAL Director Ian Davis is responsible for:

• Communicating sustainable, energy, environmental and social value information to all DIAL employees.

• Reviewing, endorsing, and achieving this policy's aims.

• Reviewing objectives and targets.

• Maintaining regular reviews of our performance and update the policy as required.

• Driving continual improvement performance.

Managers are responsible for:

• Implementing and enforcing the processes and procedures.

• Ensuring that their engineers are aware of their responsibilities and receive appropriate training.

• Addressing any inappropriate behaviour.

Employees are responsible for:

• Carrying out their work in line with this policy and associated procedures.

• Challenging any behaviour that falls short of the expectations of this policy.

• Identifying any breaches of this policy and reporting them to their line manager.

Signed;-

Print;-   Mr Ian Davis.   DIAL Director.